

Instruction for PBBY claim submission

As per office memorandum no 13019/34/2015-O/o US(ES-I) dated 15.01.2016

eMigrate system has a facility to register claim for PBBY insurance policy. Complainant can do so by using the option '**PBBY Policy**' > '**Submit claim/eventuality details**' on emigrate website. In view of the fact that the majority of the PBBY policies are being issued by Iffco-Tokio General Insurance Company and the company has a centralized claim processing at Mumbai, therefore all such requests submitted in eMigrate shall now be required to be assigned to online to POE Mumbai office for further action. Insurance agencies have also been provided the user id and password for logging in eMigrate so that they can upload the claim report on monthly basis.

Contact Details

POE Mumbai-

Building No E, 1st Floor, Swami Vivekanand Road, Khira Nagar, Santacruz West, Mumbai - 400054
Tel No. 022-2614 7393
Email - poemumbai@moia.nic.in

Iffco Tokio General Insurance Company Limited-

IFFCO Tower, Plot No. 3, Sector 29, Gurgaon -122001, Haryana(India)
Toll Free Number: 1-800-103-5499, (0124) 428 5499
Email - websupport@iffcotokio.co.in Website : <https://www.iffcotokio.co.in/>

Reliance General Insurance Company Limited-

301-302, Corporate House RNT Marg, Opp. Jhabua Tower, Indore, Madhya Pradesh, India - 452001
Toll Free Number: 1800 3009
Email - rgicl.services@relianceada.com Website : <https://www.reliancegeneral.co.in>

Star Health and Allied Insurance Company Limited-

The Manager - Customer Care,
Star Health & Allied Insurance Co. Ltd, No.1, New Tank Street,
Valluvarkottam High Road, Nungambakkam, Chennai - 600 034
Toll Free Number: 1800-425-2255 / 1800-102-4477
Email : support@starhealth.in Website : <http://www.starhealth.in/>

The New India Assurance Company Limited-

87, M.G. Road, Fort, Mumbai 400 001.
Toll Free Number: 1800-209-1415
Website : www.newindia.co.in

National Insurance Company Limited-

3, Middleton Street, Prafulla Chandra Sen Sarani , Kolkata, West Bengal, 700071.
Toll Free Number: 1800-200-7710
Email: faf@nic.co.in Website : <https://nationalinsuranceindia.nic.co.in>

The Oriental insurance Company Limited-

Oriental House, A-25/27, Asaf Ali Road, New Delhi-110002.
Toll Free Number: 1800118485 ,011- 33208485
Email: csd@orientalinsurance.co.in Website : www.orientalinsurance.org.in

Bajaj Allianz general insurance Company Limited-

GE Plaza, Airport Road, Yerawada, Pune 411 006.
Toll Free Number: 1800- 209- 0144
Email: customercare@bajajallianz.co.in Website : www.bajajallianz.com

United India Insurance Company Limited-

United India Insurance Co. Ltd., 24, Whites Road, Chennai - 600014

Toll Free Number: 1-800-425-33333

Email: customercare@uiic.co.in Website : www.uiic.co.in

The ICICI Lombard General Insurance Company Ltd-

401-402, Interface Bldg; No.11, Link Road, Malad (West), Mumbai - 400064

Toll Free Number: 1800 2666 , 09223622666

Email: customersupport@icicilombard.com Website : www.icicilombard.com

Cholamandalam MS General Insurance Company Ltd-

2nd Floor, Dare House, No.2, NSC Bose Road, Chennai - 60000

Toll Free Number: 1800-200-5544 , 9144-3098 5300

Email: customercare@cholams.murugappa.com Website : www.cholainsurance.com/