

No.Z-11025/89/2016-OE-III  
Government of India  
Ministry of External Affairs  
\*\*\*\*

Akbar Bhavan, Chanakya Puri,  
New Delhi, Dated 26<sup>th</sup> October, 2016.

CIRCULAR

Subject: Checking application status on e-Migrate website before e-mailing or calling PGE office.

It is for information of all concerned that work relating to RAs viz. Registration, renewal, shifting of office, return of BG etc. have now been computerised and are being processed only online, in the e-Migrate system.. Therefore, the status of the application can be checked from the e-Migrate website, by logging into the system at anytime. In the "Track Application" link, the RA may feed in the Application Reference Number (ARN/PT No.) and ascertain status online and pursue accordingly with the officer with whom it is shown as pending. It has been noted that instead of checking the application status online in the e-Migrate system, the applicants are still e-mailing or calling Protector General of Emigrants (PGE) Office for any query regarding their applications.

2. Applications pending with PoE Offices must be followed up with the concerned PoEs only. In case of response provided by the PoE Officer is felt unsatisfactory by the applicant, they should first contact e-Migrate helpdesk ([helpdesk@emigrate.gov.in](mailto:helpdesk@emigrate.gov.in)) for resolving technical issues instead of e-mailing or calling PGE Office. Only when all efforts, as above, do not bring results, Office of PGE may be contacted/e-mail sent.
3. This issues with the approval of Protector General of Emigrants (PGE).

  
( B.R. Mahato )

Under Secretary to the Govt. of India  
Tel: 24673965

e-mail: [usoe3@mea.gov.in](mailto:usoe3@mea.gov.in)

(विकाश आर. माहातो)

(BIKASH R. MAHATO)

अवर सचिव

Under Secretary

विदेश मंत्रालय, नई दिल्ली  
Ministry of External Affairs  
New Delhi

To

- i) All RAs.
- ii) All PoEs.
- iii) e-Migrate Website