OBJECTIVES

- Design and implement processes and applications that help emigration
- Enhance quality of services to emigrant workers by bringing changes in processing and technology that result in significant improvement in their overall experience
- Simplify processes in the emigration cycle and improve their effectiveness
- Establish interfaces among key stakeholders that are easy to access and interoperable

VISION

"To transform emigration into a simple, transparent, orderly and humane process"
ABOUT THE eMigrate PROJECT

eMigrate project is a transformational initiative of the Overseas Employment Division of Ministry of External Affairs to automate its activities mandated under Emigration Act, 1983. Overseas Employment Division under Protector General of Emigrants (PGE), through its 10 Protector of Emigrants (PoE) offices provides awareness, protection, regulation and promotion of simple & safe emigration viz. ‘Saral, Surakshit Pravasan’.

All key external stakeholders in the overseas employment process such as Recruiting Agents (RA), Foreign Employers (FE), Project Exporters (PE), and internal stakeholders i.e. Indian Missions, OWRC, Passport Seva Project & Bureau of Immigration(MHA) are electronically interlinked on a common platform to provide transparent, fast, cost effective and legal framework to Indian workers/professionals for overseas recruitment and emigration. It enhances safe and trouble free stay of the Indian Emigrants while employed overseas.

eMigrate System (emigrate.gov.in) enables:

- The reach and ability to ‘Regulate’ the emigration for overseas employment
- Tracking of emigrants country-wise and reach out to them when in need
- Gathering information about illegal agents operating in different State and prevent their activities
- Registration of stakeholders (RA, FE and PE)
- Availability of Information to Emigrants (Verification of RA/FE/PE/ Status of Emigration Clearance, Employment Contract etc.)
- Swift and on-line Grievances redressal mechanism
- Pre-emigration formalities for stakeholders (Raise Demand, Advertising & Recruitment and Emigration Clearance)
- Rescue/Redeployment/Repatriation of emigrants in distress
- Trend analysis of emigration data to the Government Ministries (such as MEA, Skill Development), ILO, UN Women, IOM, Researchers & Academia

JOURNEY SO FAR

eMigrate project rolled out across POE offices starting from Delhi for online processing of Emigration Clearance

STAKEHOLDERS AND PROCESSES

- Paperless processing
- Easy access to Information (about Emigrants, RAs, FEs)
- Centralized Implementation of Policies & Protection measures
- Effective control over RA/FE/PE
- Travel status of Emigrants by way of data sharing with BoI
- Online forwarding of Grievances to RA/FE

- Paperless Immigration from Indian Airports
- Nurses’ Emigration Clearance brought under eMigrate
- Foreign Employer registration in 18 ECR countries through Indian Missions
- 100% Paperless Emigration Clearance Processing
- Online Registration / Renewal of Recruiting Agents (RAs)
- Strengthen Emigration for Female Workers

- Registration
- Demand submission (or Acceptance) for recruitment
- Intimation of Advertisements published
- Emigration Clearance from POE
- Response to Complaints/ Grievances

- Verification of RA / FE
- e-Locker to Access Contract, Visa and Insurance
- Emigrant E Card
- Paperless Immigration Clearance from Indian airport
- Grievances/ Complaint Resolution

- Emigrants
- Govt. Ministries (MEA, Skill Development etc.), ILO, UN Women, IOM & Researchers
- Recruitment Agent (RA)
- Foreign Employer (FE)
- Project Exporter (PE)
- MEA (PGE, POEs, Indian Missions), BOI, State Governments / Police

- Emigration Trends,
- Wage Structure
- Employment terms & conditions
- Working and Living Conditions
- Complaints Analysis
- Skills Requirement
**HOW DOES eMigrate HELP YOU**

**Process of Emigration for Overseas Employment**

1. FEs submit Demands online
2. RA accepts the demand
3. RA conducts the recruitment activities in coordination with FE
4. RA applies for Emigration Clearance from PoE
5. PoE verifies all documents and grants EC
6. FE sends the visa and signed contract for selected candidates
7. Selection of candidates
8. Departure from Indian Airports Through BoI after online validation of EC

**Grievance Redressal (if any)**

**Website**

[Website]

**eMigrate Mobile App (for Android)**

eMigrate Mobile App can be used to Track Application Status and Verify Emigration Clearance Status. The free Mobile App can be downloaded from [https://emigrate.gov.in](https://emigrate.gov.in)

**eLocker**

Copy of all relevant documents such as signed Employment Contract, Visa, Passport, PBBY Insurance Policy, Emigration Clearance letter, Emigrant Id Card are maintained in eLocker for each Emigrant. The emigrant can access and retrieve the same in case these are misplaced, through OTP on mobile no, or through an email, at anyplace anytime anywhere.

**News**

- **Saudi Gazette**: Mission accomplished: Indian minister returns home contented
- **The Economic Times**: UAE employers’ registration for Indian workers made mandatory
- **New Straits Times**: Malaysian employers urged to register on emigrate system to recruit Indian workers
- **Khaleej Times**: New rules for Indian nurses as demand soars
- **DT News**: eMigrate system to assist Indian expats
- **Mail Today**: India launched eMigrate system for Foreign Employers
- **The Times of India**: Easier for Indians working abroad with eMigrate plan

**Social Media**

- **Sushma Swaraj**: @SushmaSwaraj
- **Passports**: @passportsevamea @CPVIndia
- **Visa**: @CPVIndia
- **Saudi Arabia**: @IndianEmbRiyadh
- **Reg agents**: @ProtectorGenGOI
- **In distress**: @MEAQuery

**Bharti**: amobharti · 08 Nov

hmswaraj @passportsevamea

@india @IndianEmbRiyadh
PoE Network Supporting Emigrants Across India

Developed and Managed by
Overseas Workers Resource Center (for queries related to emigration and complaints)
24x7 Toll Free Number: 1800 11 3090 (Accessible from India only)
Landline Number: +91 124 234 1002, helpline@owrc.in
eMigrate Helpdesk: 011 26887772* E-mail: helpdesk@emigrate.gov.in

Ministry of External Affairs
Overseas Employment Division
Government of India

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24x7 Toll Free Number: 1800 11 3090 (Accessible from India only)
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eMigrate Helpdesk: 011 26887772* E-mail: helpdesk@emigrate.gov.in

* Standard Call Charges Apply