CIRCULAR

All concerned stakeholders are hereby informed that following a review of the PBBY Policy by the Ministry of External Affairs, an online provision ‘Submit Claim for PBBY Policy’ available on the emigrate.gov.in website under menu option ‘PBBY Policy’ to facilitate the registration of claims online.

2. In view of above officials of OE Division, PoEs, Indian Missions, OWRC/MRC/IWRC, RAs, Foreign Employers and Project Exporters are requested to mandatorily register the claims received by them using the above mentioned provision so that claims received by various offices and RAs, Foreign Employers and Project Exporters can be monitored online.

3. This provision is also available to anybody including emigrants, their relatives, State Governments etc. to submit claims for PBBY Policy online and track its status.

4. The claims registered online shall be assigned to respective Insurance Agencies for further processing and settlement of claims.

5. This Circular may please be given wide-publicity for the benefit of the emigrants and their relatives.

(Rajesh Sharma)
Deputy Secretary to the Government of India

Distribution through eMigrate website:-
1. All the Protector of Emigrants (PoEs)
2. Indian Missions in ECR countries and IWRC located in that country.
3. All State Government Nodal Officers for NRI/Overseas Indian Affairs.
4. OWRC/MRC
5. Recruiting Agents (RAs), Foreign Employers, Project Exporters.
6. Director (OE-I)/Director (OE-II)/DS (OE-III).
8. General public/emigrants.