

No. Z-11025/36/2016-SO(OE-III).
Government of India
Ministry of External Affairs

Akbar Bhawan, New Delhi
Dated the 13th May, 2016


To
All Protector of Emigrants.

Subject: "Open House" interactive session with the Protector of Emigrants for emigrants/prospective emigrants and Recruiting Agents.

Vide Circular of even number dated 02.05.2016, it was informed to all concerned that the Protector General of Emigrants (PGE) and Joint Secretary (Overseas Employment) will hold an "Open House" interactive session with emigrants and prospective emigrants on first Wednesday of every month between 10.00 a.m. to 12.00 noon to hear their grievances/complaints and address their queries etc. The PGE & JS will also hold an "Open House" interactive session on first Wednesday of every month with Recruiting Agents (RAs) between 3.00 p.m. to 5.00 p.m., to address any pending issues of individual RAs.

2. It has also been considered necessary that similar 'Open House' session be held by all Protector of Emigrants (PoEs). Since PoE Offices have to render emigration services to prospective emigrants and also address issues of the RAs in their jurisdiction, all the PoE offices are requested to hold a similar 'Open House' session for their jurisdiction area to hear the grievances/complaints of emigrants /prospective emigrants and address their queries as well as to address any pending issues of individual RAs on the 2nd and 4th Wednesday of every month.

This issues with the approval of Joint Secretary and Protector General of Emigrants.



(Bikash R. Mahato)

Under Secretary to the Government of India

011-24673965

(बिकाश जार. माहातो)

(BIKASH R. MAHATO)

अवर सचिव

Under Secretary

विदेश मंत्रालय, नए दिल्ली
Ministry of External Affairs
New Delhi

To

1. All Emigrants/Prospective Emigrants
2. All Recruiting Agents
3. TCS for uploading in emigrate website

Copy to:-

1. Additional Secretary (OIA& CPV)
2. PGE/JS(OIA-I)/JS(OIA-II)/EA.
3. Office Order folder