

No. Z-11025/11/2015O/o SO(ES)
Government of India
Ministry of External Affairs

Akbar Bhawan, Chanakyapuri
New Delhi, Dated 18th July, 2016

ORDER

Attention is invited to the conditions stipulated under Section 10(xv)(c) of the Emigration Act 1983, which inter-alia requires an RA to maintain internet facility, email accounts and an upto-date web portal containing detailed information about the recruiting agent, the validity status of the registration certificate, the services offered, the cost of services, the mode of payment of service charges, the remedies available to emigrants for redressal of grievances, current vacancies available along with the details of the jobs (on a separate dynamic link), generic contract conditions and the recruitments made in the past with such particulars as the registering authority may require by order in writing.

2. Recruiting Agents (RAs) are, therefore, directed to provide their website address within 30 days of the issue of this order only to helpdesk@emigrate.gov.in with a copy to jurisdictional POE, so that the same can be made available in emigrate website. This is being done to facilitate on-line information availability to intending emigrants for Overseas Employment through e-governance. This will also ensure safe & legal migration. Failure to adhere to the deadline will be viewed seriously and may attract punitive provisions of the Emigration Act 1983.

3. This issues with the approval of the Protector General of Emigrants (PGE).



(Bikash R. Mahato)

Under Secretary to the Government of India

Ph. No. 24673965

e-mail- usoe3@mea.gov.in

To,

- ✓ All RAs through emigrate website.
2. All PoEs.
3. OWRC helpline.
4. Project Director, eMigrate Project, TCS.

Copy for information to;

1. PSO to AS(OIA & CPV)
2. PS to PGE
3. Director(OE-I)/Director (OE)/DS(OE-II)
4. US(OE-IA)/US(OE-IB)

(बिकाश आर. माहातो)
(BIKASH R. MAHATO)

अधीन सचिव
Under Secretary
विदेश मंत्रालय, नई दिल्ली
Ministry of External Affairs
New Delhi