

No.D-28012/06/2015-RA
Government of India
Ministry of External Affairs
(Overseas Employment & PGE Division)

Akbar Bhawan, Chanakyapuri
New Delhi, dated 29.04.2016

To

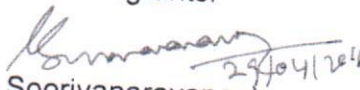
All POEs

Subject: Authentication of POEs for resolving the complaints

Section 4 of the Emigration Act, 1983 lays down inter-alia, the General Duties of Protector of Emigrants (POE). Sub section (d) of Section 4 of ibid Act also provides that the POE should inquire in to the treatment received by the emigrants during the period of their residence in the country to which they emigrated and report there on to the Protector General of Emigrants.

In compliance with the above provisions of the Emigration Act 1983, and in view of large number of complaints being reported to the PGE, POEs and other authorities in the Government and for resolving the complaints against the registered Recruiting Agents, the complainants and the RAs are required to sign an affidavit on a non-judicial stamp paper for Rs.100/- before the jurisdictional POE. The affidavit should be duly authenticated by POE with specific recommendation that he/she is satisfied that the grievance of the complainants (name) against the RA, Name, Address and holding RC No., has been resolved to the satisfaction of the POE. This may be noted by all the POs for strict compliance with immediate effect.

2. This issues with the approval of Protector General of Emigrants.


(M. Sooriyanarayanan)

Under Secretary to the Government of India

Tel. No.24675142

To

1. All POEs/Concerned Officers/Sections in the Ministry
2. Emigrate
3. NIC for updation in the website.